

A–Z: IMPORTANT INFORMATION FOR EXHIBITORS AND STAND CONSTRUCTION STAFF



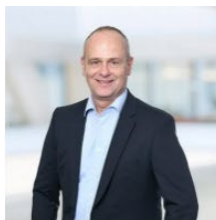
Dear exhibitors,

This document will provide you with useful information and tips for the final preparations for your trade fair presence. The “A–Z” is a handy guide in which you’ll find all the important key words from A for “Abfall” (Waste/rubbish) to S for “Sicherheit” (Security) to Z for “Zoll” (Customs). Please also inform your stand construction staff and your stand manager.

Should you have any questions or problems, please contact the responsible hall manager on site.

We wish you a successful event and hope you have a pleasant time in Basel.

Your Swissbau team



Rudolf Pfander



Tobias Hofmeier



Noëlle Marti



Melanie Kohlbrenner



Chris Dittrich



Marco Gotsch



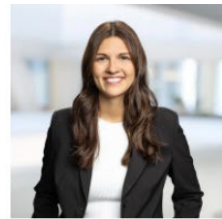
Indrit Rrafshi



Claudia Ries



Jelena Vidic



Tabea Hrzibek



Christine Kern

General information on the trade fair

Dates/opening hours

Tuesday, 16 January to Friday, 19 January 2024: 9:00 a.m. to 6:00 p.m.

Exhibitors with exhibitor passes will have access to the halls via the official visitor entrances on the days of the trade fair from 7:30 a.m. to 7:00 p.m. (Tuesday 7:00 a.m. to 7:00 p.m.).

Occupied halls: 1 and 2

Swissbau Team

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Chris Dittrich	Project Manager	Tel.: +41 58 206 59 42
Diva Bacci	Project Manager	Tel.: +41 58 206 27 26
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Claudia Ries	Head of Communications	Tel.: +41 58 206 26 39
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Jelena Vidic	Communications Manager	Tel.: +41 58 206 59 60
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You can find an overview of all the important contacts [here](#).

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A

Abfall (Waste/rubbish)

Please kindly support us during the entire duration of the trade fair, including set-up and dismantling, by disposing of waste properly:

- Official waste/rubbish bags are available from the hall manager
- Containers (5 to 40 m³, cost according to amount) can be ordered from the hall manager
- Glass disposal (free of charge): there is a recycling centre in every hall
- PET disposal (free of charge): there is a recycling centre in every hall
- Hazardous waste (costs according to amount): information can be obtained from the hall manager

MCH Messe Basel accepts no liability for items left behind in the exhibition hall after the official dismantling period. These items will be disposed of at the exhibitor's expense without checking their value.

Abladen/Aufladen (Unloading/loading)

→ See: Logistiktool (Logistics tool)

Abladezeiten (Unloading times)

The maximum turnaround times are related to the size of the vehicle (between 30 and 90 minutes). When registering in the logistics tool, the corresponding unloading time is automatically printed on the registration form.

After Work (previously referred to as Happy Hour)

The Swissbau After Work for exhibitors will take place on Tuesday, January 16, 2024 from 6:00 p.m. to 9:00 p.m. in Hall 1.1 in the Look Out restaurant. You and your stand team are very welcome!

An- und Abtransport der Messegüter (Delivery and removal of trade fair goods)

Please use the Messe Basel checkpoint for the delivery and removal of your exhibition goods before and after the trade fair. This is where you'll receive the permit including allocation of the delivery zone, with which you can drive directly onto the trade fair grounds. Please note that all transport to and from the trade fair (including during the trade fair) must be registered in the [logistics tool](#).

Anfahrt Checkpoint (Directions to the checkpoint)

→ See: Checkpoint

Anreise/Öffentliche Verkehrsmittel (Directions/public transport)

By car: from Switzerland: Motorway A2, exit Basel Ost, Badischer Bahnhof, "Messe". From Germany: Motorway A5, via Weil am Rhein border crossing, exit Basel/Nord, Kleinhüningen, "Messe". From France: Motorway A35, exit Basel West, "Messe".

Motorway sticker: In order to use the Swiss motorways, you must have an annual motorway sticker. This can be purchased at all border crossings and post offices.

By plane: from EuroAirport Basel-Mulhouse-Freiburg with a taxi in 15 minutes to the trade fair grounds. Bus connection via train station SBB/SNCF.

With public transport: from Basel train station SBB/SNCF with the tram, Line 1 or 2, in 10 minutes to the trade fair grounds, or from the Badischer Bahnhof (DB train station), Line 2 or 6, in 3 minutes to the trade fair grounds.

Arbeitsbühnen/Hebebühnen (Work platforms/lifting platforms)

→ See: Spedition (Forwarding agent)

Arbeitsplätze (Workstations)

Exhibitors and visitors are welcome to use the unmanned workstations free of charge in Hall 1.1 South, next to the large hall restaurant. The Quickspace Cube, an inflatable office space, offers several work areas with power connections if you need to work in a quiet space or make calls. Reservations are not possible, first come – first served.

Auf- und Abbau der Stände (Stand set-up and dismantling)

You can find the respective times for setting up and dismantling your exhibition stands in the [logistics factsheet](#).

Auskunft/Informationen (Information/help desk)

Our hostesses are on hand at the information desk in the entrance area of the exhibition halls to provide you with information and assistance during the trade fair:

Hall 1.0 North	City Lounge entrance	Tel.: +41 58 206 26 01
Hall 1.1 North	Between the escalators	Tel.: +41 58 206 32 54
Halle 1.0 South	City Lounge entrance	Tel.: +41 58 206 25 26
Hall 2.0	Messeplatz entrance	Tel.: +41 58 206 26 90

Ausstellereintritte (Exhibitor passes)

Additional exhibitor passes can be purchased at the Ticketing/Cash desk of MCH Messe Basel, Exhibition

Building 2, on the corner of Isteinerstrasse and Messeplatz. Another option is to order additional passes via the [ESC \(Exhibitor Service Centre\)](#). All exhibitors must register prior to the trade fair.

B**Bankautomaten (ATMs)**

The nearest ATMs are:

Basler Kantonalbank ATM, Riehenring, around the corner from Namamen Ramen Bar.

Schweizer Post Postomat, Riehenring, around the corner from Namamen Ramen Bar.

Bewachung/Sicherheit (Surveillance/security)

Never leave your exhibition goods unattended and protect yourself against theft. You can book stand security via our electronic service tool for exhibitors,

www.m-manager.com. In urgent cases, please contact the Trade Fair Head Office, which is available around the clock (24/7).

Tel.: +41 58 206 23 23 // Internal line: 6 23 23

Blumen (Flowers)

→ See: Pflanzen (Plants)

Bodenbeläge (Flooring)

→ See: Mobiliar (Furnishings)

C**Catering**

Do you need coffee, water or wine, crockery, glasses or cutlery? Let our partners worry about that:

Meals: Eiche:

Tel.: +41 61 322 71 71

Meals, beverages, equipment: Wassermann & Company

Tel.: +41 61 201 08 45

Checkpoint

You will automatically receive [directions](#) to the checkpoint as soon as you register for transport in the [logistics tool](#). The checkpoint is open for your registered transports. For special and urgent shipments, please contact our logistics partner at +41 58 206 34 11 or helpline@messe.ch.

City-Info (City information)

Information about the city of Basel, hotels, restaurants, events and further useful tips are available at our information counters or from:

Basel Tourism

Tel.: +41 61 268 68 68

www.basel.com

info@basel.com

Congress Center Basel

Congress Center Basel is located on the grounds of Messe Basel in the same building as the Basel Marriott Hotel. You can book congress and banquet facilities on site for press conferences, presentations, customer events and banquets during the trade fair. The seminar rooms offer space to host events for 20 to 2000 people. You can find further details and more information at www.congress.ch or +41 58 206 28 28.

D

Diebstahl (Theft)

Please report all thefts directly to the responsible police station.
→ See: Polizei (Police)

E

Eil- und Sondertransporte (Express and special transport)

→ See: Spedition (Forwarding agent)

Eingänge und Öffnungszeiten für Aussteller (Entrances and opening hours for exhibitors)

Exhibitors have access to the halls during the trade fair at the following times:

Tuesday 7:00 a.m. – 7:00 p.m.
Wednesday – Friday 7:30 a.m. – 7:00 p.m.

Please use the normal visitor entrances (→ See: Entrances and opening hours for visitors). Please remember that all exhibitors and stand personnel must register before the trade fair. This is the only way to obtain your exhibitor badge at the turnstile and thus gain access to the halls. You do not need an exhibitor pass during set-up and dismantling.

Eingänge und Öffnungszeiten für Besucher (Entrances and opening hours for visitors)

Hall 1 City Lounge North/South entrance
Hall 2 Messeplatz entrance

Tuesday – Friday 9:00 a.m. – 6:00 p.m.

Eintrittspreise/Online-Tickets (Entrance fees/online tickets)

Day ticket when purchased online CHF 20
Day ticket when purchased at the event CHF 30
Day ticket for students/seniors/disabled persons CHF 15
After Work ticket (admission from 2 hours before the trade fair closes): CHF 10

Tickets are available at www.swissbau.ch/ticket.

Entsendegesetz (Posted Workers Act)

The Posted Workers Act regulates the special distinctions to be observed when hiring employees in Switzerland (e.g., use of foreign stand construction staff). You can find more information on this at: www.entsendung.admin.ch www.awa.bs.ch (Basel-Stadt Office for Economy and Labour)

Entsorgung/Sonderabfälle (Waste removal/hazardous waste)

→ See: Abfall (Waste/rubbish)

Eröffnungsanlass (Opening ceremony)

Information and registration in the [online event calendar](#)

Erste Hilfe/Sanitater (First aid/paramedics)

→ See: Sanitater (Paramedics)

F**Food card for exhibitors**

You can conveniently pay for everything that you consume in Wassermann & Company AG restaurants, as well as at the food stands, using your FOOD CARD. Every purchase is registered individually in our checkout system using an individual QR code. To register: <https://wassermann-company.ch/foodcard>.

Fotokopien (Photocopies)

As an exhibitor, you can use the hall manager's office to make photocopies.

Free Wi-Fi

Wi-Fi is provided free of charge at Swissbau. Simply connect your device with the SSID "freewifi@swissbau". Select SMS login as the access type and enter your cell phone number on the login page. You'll receive the access code via a free SMS and can surf the Internet free of charge during the entire Swissbau event. To use the SMS login, you need a Swiss mobile provider or, if you have a foreign provider, a roaming option.

Alternatively, you can book an Internet connection with integrated Wi-Fi for your stand from MCH Messe Schweiz AG: [Internet connection 1](#) and [Internet connection 2](#).

If you're planning on using your own private Wi-Fi router, please note the registration requirement and the corresponding configuration specifications: [Wi-Fi information sheet](#).

Fundburo (Lost and Found)

The Lost and Found is located at the reception of the MCH Messe Basel in the Congress Center Tower, 2nd floor. It is open from 8:00 a.m. to 6:15 p.m. on the days of the trade fair. Tel.: +41 58 206 20 20. For assistance with lost and found after the trade fair has ended and on weekends, please contact the local police authorities.

→ See: Polizei (Police)

G**Garderobe (Cloakroom)**

Opening hours: daily from 8:30 a.m. to 6:30 p.m.

Price per clothing item: CHF 2/€2

Cloakrooms:

Hall 1.0, North: Tel.: +41 76 574 90 90

Halle 1.0, South: Tel.: +41 76 574 90 90

Hall 2.0: Tel.: +41 76 574 90 90

Information/questions/lost & found/cloakroom: Petra Auer, Tel.: +41 76 574 90 90.

Gastronomie/Restaurants in den Hallen während des Aufbaus (Catering/restaurants in the halls during stand set-up)

We offer you and your team the following meals at the marketplace in Hall 1.0 during the set-up period: Monday, from 9:00 a.m. coffee & croissants, and between 11:00 a.m. and 2:30 p.m. bratwurst, meat loaf and potato salad.

Glasentsorgung (Glass disposal)

→ See: Abfall (Waste/rubbish)

Getränke (Beverages)

→ See: Catering

H**Hall manager**

The hall manager is always available to answer your questions and provide support. You can find the locations, telephone numbers and opening hours of the hall manager offices on page 18.

Hebebühnen (Lifting platforms)

→ See: Spedition (Forwarding agent)

Hostesses/hosts

You can book professional stand staff/hostesses for your exhibition stand through our partner Adcom: Tel.: +41 44 229 50 00

Hotels

→ See: City-Info (City information)

I**Informationen/Auskunft (Information/Help desk)**

→ See: Auskunft (Help desk)

K**Kasse (Ticket office)**

The main ticket office/cash desk is located in trade fair building 2, on the corner of Isteinerstrasse and Messeplatz (Messeplatz 7), and is open during the following times:

Mon – Fri	8.1. – 12.1.2024	8:30 a.m. – 12:00 p.m.
Sat – Sun	13.1 – 14.1.2024	Closed
Mon – Fri	15.1. – 19.1.2024	8.00 a.m. – 6:00 p.m.
Sat – Sun	20.1. – 21.1.2024	Closed
From Monday	22.1.2024	8:30 a.m. – 12:00 p.m.

Kiosk

You will find the avec. kiosk in the new exhibition building, outside Hall 1.0 (Messeplatz).

L**Lagerung von Leergut (Storage of empty containers)**

Information via the official forwarding agent of MCH Messe Basel. In order to keep the costs for empty containers low, reduce storage as express empty containers.

→ See: Spedition (Forwarding agent)

Lärmschutz (Noise control)

Please observe the noise regulations of the city of Basel during set-up and dismantling times. Avoid noisy work, especially on weekdays after 6:00 p.m., on Saturdays after 4:00 p.m., and on Sundays and public holidays.

Logistiktool (Logistics tool)

The logistics tool is available to you for registering your transport for set-up and dismantling, as well as for transport during the trade fair. The access data was sent electronically by the trade fair management in October 2023. The desired time slots must be reserved, and the times must be adhered to. Please note that you will only be granted access to the checkpoint and the exhibition grounds on your allocated day during the reserved time slot.

Registration via web: <https://smartlog.sfeag.com/smartlog>

For questions:

helpline@messe.ch

Tel.: +41 58 206 34 11

M**Material**

If you need supplies, tools etc., it is best to visit JUMBO, Clarastrasse 6.

Media desk

The media desk during the trade fair is located in the foyer of Hall 1.0 North. As an exhibitor, you can display your press portfolio and important information for journalists in the Media Center of MCH Messe Basel. Opening hours: daily, 9:00 a.m. to 6:00 p.m.

Tel.: +41 58 206 26 01

Mehrwertsteuer (VAT)

Foreign exhibitors with a registered office or domicile outside of Switzerland can apply for a refund of Swiss Value Added Tax (VAT) according to the Swiss Value Added Tax Act. Further legal information and the detailed provisions can be found at: estv.admin.ch

Information is also available from:

Cash Back VAT Reclaim AG, Gewerbestrasse 11, 6330 Cham

Tel.: +41 747 30 00, e-mail: info@cashback.ch, www.cashback.ch

Messeleitung (Trade fair management)

You can reach the trade fair management during the trade fair in the hall manager's office in Hall 1.1:

Tel.: +41 58 206 23 05

Mobiliar (Furnishings)

Something slipped your mind? Did your furniture or flooring get damaged during transport? Don't worry, our partner is here to help – even at the last minute: Evex Rental +41 61 312 61 20

(info@evexrental.ch)

N**News Corner**

The News Corner is located in the foyer of Hall 1.0 North. Here you'll find a wide range of free trade magazines and newspapers.

Notfall (Emergencies)

In case of emergency, please contact the Congress Center headquarters, available 24 hours a day:
Tel.: +41 58 206 23 23
Internal line: 6 23 23

O**Öffentliche Verkehrsmittel/Anreise (Public transport/directions)**

→ See: Anreise (Directions)

Öffnungszeiten Aussteller (Opening hours for exhibitors)

→ See: Eingänge und Öffnungszeiten für Aussteller (Entrances and opening hours for exhibitors)

P**Park & Ride**

Follow the orange signs to the visitor parking lot near EuroAirport Basel-Mulhouse-Freiburg (Switzerland) and use the Park & Ride system of the trade fair. The Park & Ride spaces cost CHF 20/€20 per day (cash payment on site). This includes the parking space and the bus transfer to and from the trade fair. Bus transfer from 7:30 a.m. to 7:00 p.m., every 10 to 15 minutes. Parking is allowed until max. 10:00 p.m.

Parkplätze für Aussteller (Exhibitor parking)

The exit for the Messe Basel parking is indicated as "Messe" on the motorway signs:

- Messe parking (maximum height 2 m)
- Checkpoint parking (no height restriction)
- EuroAirport parking (maximum height 3 m)

Please reserve your exhibitor parking spaces in plenty of time before the start of the trade fair. The easiest way to do so is via our electronic service tool for exhibitors at www.m-manager.com. The parking cards will be sent out 2-3 weeks before the trade fair. Parking on the trade fair grounds is strictly prohibited.

PET disposal

→ See: Abfall (Waste/rubbish)

Pflanzen (Plants)

Get plants and flowers – even at the last minute. Our partner is here to help:
Tel.: +41 43 211 50 00

Polizei (Police)

Basel-Stadt Cantonal Police
District guard Kleinbasel (24/7)
Clarastrasse 38
CH-4058 Basel
Tel.: +41 61 777 79 00

Postamt (Post office)

Post office near Claraplatz
Claragraben 81
CH-4051 Basel

Tel.: 0848 888 888

Opening hours: Monday to Friday from 7:30 a.m. to 6:30 p.m., Saturday from 8:00 a.m. to 1:00 p.m.

Post für Aussteller (Exhibitor mail)

You can collect your mail before the trade fair from the official exhibition forwarding agent, Sempex. During the trade fair, your mail will be delivered to your stand. Should you have any questions or problems, please contact the hall manager.

Collection point for exhibitor mail: Sempex AG, Bleichestrasse 7, 4058 Basel, Switzerland

Opening hours: Monday to Friday from 8:00 a.m. to 12:00 p.m. and from 1:00 p.m. to 5:00 p.m.

Address for exhibitor mail: Sempex AG, c/o Swissbau, Hall/Stand no., Bleichestrasse 7, 4058 Basel, Switzerland

Postomat

→ See: Bankautomaten (ATMs)

R

Rauchen (Smoking)

Smoking is prohibited in the halls.

Reinigung (Cleaning)

→ See: Standreinigung (Stand cleaning)

Restaurants/catering in the halls

→ See: Gastronomie (Catering)

Rollstühle (Wheelchairs)

Wheelchairs are available at the first-aid station (Hall 1.0) (CHF 100 deposit)

S

Sanitäter/Erste Hilfe (First aid/paramedics)

First-aid facilities for first-aid incidents and staffed by qualified personnel are available in Hall 1.0. The locations of the first-aid facilities are marked on the hall plan. You can also report medical emergencies to our Trade Fair Head Office, which is available around the clock (24/7): Tel.: +41 58 206 23 23, internal line: 6 23 23

Wheelchairs are available in the first-aid facilities and can be hired with a deposit of CHF 100.

Scan2Lead

You can collect your ordered Scan2Lead rental devices at the trade fair in the Scan2Lead office in Hall 1.1. The office is open during the following times:

Mon, 15.1.2024: 2:00 p.m. – 6:00 p.m.

Tues, 16.1.2024: 08:30 a.m. – 6:30 p.m.

Wed, 17.1.2024: 08:30 a.m. – 6:30 p.m.

Thurs, 18.1.2024: 08:30 a.m. – 6:30 p.m.

Fri, 19.1.2024: 08:30 a.m. – 6:30 p.m.

If you have any questions, issues, or would like to place additional orders, the Scan2Lead support team is available by phone or e-mail: Tel.: +49 89 4444 33 111, contact@scan2lead.com

Schadenmeldung Messe Spediteur Sempex (Damage report – Trade fair forwarding agent Sempex)

In the event of damage caused by the forwarding agent Sempex, please contact Sempex directly: Sempex, Isteinerstrasse 76, 4058 Basel, Switzerland, Tel.: +41 58 307 77 20

Shuttlebus Auf-/Abbau

The parking lot is located at the checkpoint (EuroAirport). You can find all the details in the factsheet [Shuttlebus Auf-/Abbau \(Shuttle bus set-up/dismantling\)](#).

Sicherheit/Bewachung (Security/surveillance)

→ See: Bewachung (Surveillance)

Site map

The site map for Messe Basel can be found on pages 17 and 18.

Special and express transport

→ See: Spedition (Forwarding agent)

Sonderabfälle/Entsorgung (Hazardous waste/waste removal)

→ See: Abfall (Waste/rubbish)

Spedition (Forwarding agent)

Official forwarding agent of MCH Messe Basel:

Sempex AG, Forwarding agent MCH Messe Basel, PO BOX 150, Isteinerstrasse 76, 4058 Basel

Tel.: +41 58 307 77 20, info@sempex.com, www.sempex.ch

A Sempex AG office is located across from Hall 1 of MCH Messe Basel, on Isteinerstrasse 76.

Standbauzubehör/Verbrauchsmaterial (Stand construction accessories/consumable materials)

→ See: Material

Standpersonal (Stand staff)

Please note that your stand must be staffed at all times during the opening hours of the trade fair.

Access with an exhibitor badge 1.5 hours before the start of the trade fair (2 hours prior to the start on the 1st day of the trade fair).

Standreinigung (Stand cleaning)

Please speak to the responsible hall manager for stand cleaning requirements during the trade fair (→ See: Hall manager).

MCH Messe Basel hands over stand premises in a clean and orderly condition. We kindly ask that you return the premises to us in the same condition after the end of the trade fair. Please take particular care when removing the adhesive strips from the carpet. Any subsequent cleaning by MCH Messe Basel shall be at the exhibitor's expense.

Stapler (Forklifts)

→ See: Spedition (Forwarding agent)

Systemstände, Bezug/Räumung (System stands, occupancy/clearance)

The rented system stands will be ready for occupancy from Monday, January 15, 2024 at 7:00 a.m.

They must be cleared out by Saturday, January 20, 2024 at 5:00 p.m.

T**Taxi**

Taxi stands can be found at the following locations:

- Messeturm, Hotel Hyperion Entrance
- Congress Center Basel
- Riehenring

→ See: MCH Messe Basel site map on page 17.

Tickets

➔ See → Entrance fees

Ticketing

You will receive your access to the ESC order portal by mail. If you have any questions, please contact our support team: +41 58 206 35 14 or ticketing@swissbau.ch

Tiere (Animals)

Animals are not permitted at the trade fair.

Transport equipment

→ See: Spedition (Forwarding agent)

V**Veranstaltungen am Stand (Events at the stand)**

Please inform your direct stand neighbours of any planned events at your stand that may impact them due to increased noise levels.

Veranstaltungen (Events)

You can find an overview of all the events being held during Swissbau [here](#).

Versicherungen (Insurance)

Basler Versicherung AG
Aeschengraben 21
PO Box
CH-4002 Basel
Tel.: +41 58 285 09 26, messen@baloise.ch

Verteilung von Werbematerial (Distribution of advertising material)

Advertising material may only be distributed within the exhibitor's own stand, without any additional authorisation from the trade fair management. Distributing advertising material at the entrances, in the aisles of the trade fair halls, and on the trade fair premises is not permitted.

W**Werbung (Advertising)**

You can find an overview of all our advertising opportunities and visitor marketing [here](#).

You can bring your own advertising material with you in person or send it to the following address by **5 January 2024**:

Exhibitor Post Office
Exhibitor's name
Swissbau 2024
Hall/stand no.
Bleichestr. 7
CH-4058 Basel

Wi-Fi

→ See: Free Wi-Fi

Z**Zahnarzt-Notdienst (Emergency dental service)**

Permanent emergency service 365 days a year.
Opening hours: Monday to Friday 7:00 a.m. – 9:00 p.m., Saturday 8:00 a.m. – 8:00 p.m. and Sunday 10:00 a.m. – 4:00 p.m.

On the 2nd floor of the Medical Centre, Bahnhof SBB, Centralbahnstrasse 20, 4051 Basel
Tel.: +41 61 227 70 70, www.diezahnaerzte.ch

Zoll/Messezollamt (Customs/Trade Fair Customs Office)

The Trade Fair Customs Office is located above the main ticket office/cash desk of MCH Messe Basel, on the trade fair premises in Hall 2, 1st floor, on the corner of Isteinerstrasse/Messeplatz (Messeplatz 7). Opening hours are as follows:

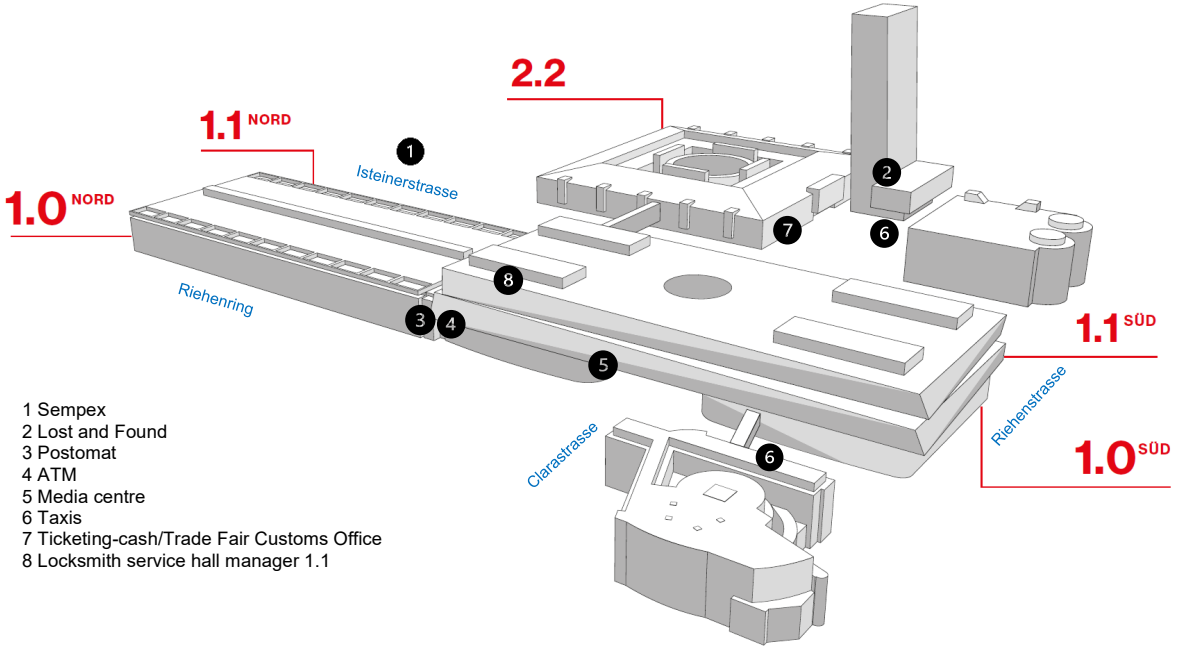
Mon – Fri	8.1. – 12.1.2024	From 08:00 a.m. – 16:30 p.m.
Sat	13.1.2024	08:00 a.m. – 12:00 p.m.
Sun	14.1.2024	Closed
Mon	15.1.2024	09:00 a.m. – 6:00 p.m.
Tues	16.1.2024	08:00 a.m. – 4:30 p.m.
Wed	17.1.2024	09:00 a.m. – 6:00 p.m.
Thurs	18.1.2024	08:00 a.m. – 4:30 p.m.
Fri	19.1.2024	11:00 a.m. – 8 p.m.
Sat	20.1.2024	08:00 a.m. – 12:00 p.m.
Sun	21.1.2024	Closed
Mon – Fri	22.1. – 26.1.2024	From 08:00 a.m. – 16:30 p.m.

If you have any questions or problems, you can also reach the Trade Fair Customs Office by phone:

Tel.: +41 58 467 18 26

E-mail for inquiries about customs clearance: zoll.basel_mitte_messe@bazg.admin.ch.

Overview Messeplatz Basel



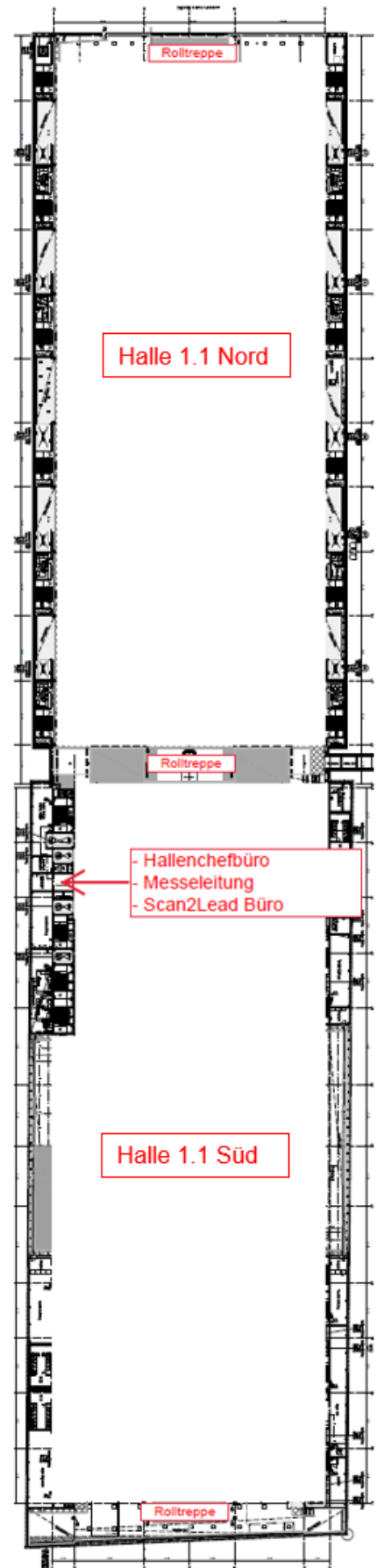
- 1 Sempex
- 2 Lost and Found
- 3 Postomat
- 4 ATM
- 5 Media centre
- 6 Taxis
- 7 Ticketing-cash/Trade Fair Customs Office
- 8 Locksmith service hall manager 1.1

Hall 1.1 links:

Scan2lead Office Tel.: +49 89 4444 33 112

Hall manager's office, opening hours:

02.01. – 12.01.24	07:00 a.m – 6:00 p.m.
13.01. – 14.01.24	07:00 a.m – 8:00 p.m.
15.01.24	07:00 a.m – 10:00 p.m.
16.01. – 18.01.24	07:00 a.m – 7:00 p.m.
19.01.24	07:00 a.m – 10:00 p.m.
20.01. – 25.01.24	07:00 a.m – 6:00 p.m.



General floor plan

